

MONTHLY CIO UPDATE

October 2015

ENTERPRISE INITIATIVES HIGHLIGHTS

1. Managed Print Services

- ▶ 4,550 printers installed, 11,959 existing printers replaced.
- ▶ 5,456 printers in deployment, 13,805 printers being replaced.
- Current estimated cost savings/cost avoidance is \$10.6 million annually based on completed designs and installs.
- ▶ Two bids for 1,245 printers issued in September.
- ▶ Two bids for up to 900 printers expected to be issued in October.

2. Office 365 Implementation (O365)

- ▶ Twenty-eight (28) departments with 82,750 email boxes have been migrated to the O365 environment in the general County tenant as of September 30. Remaining departments to be completed are DMH (in progress) and DCFS (October).
- ▶ Sheriff's O365 migration completed as scheduled in July (18,083 email boxes migrated).
- District Attorney's migration also completed as scheduled in July (2,282 email boxes migrated).

3. Data Center Assessment and Consolidation

- ▶ The proposed Enterprise Data Center Governance Model and five-year Consolidation Roadmap draft were vetted with the CIO Leadership Committee and the Board Deputies. Both documents were briefed at the September 10th Operations Cluster meeting. The final report will be submitted to the Board by October 1st. Currently, discussions are underway between the Board Offices, CEO, ISD and CIO regarding possible centralized funding models.
- ▶ CEO Capital Projects, ISD and CIO have finalized a Statement of Work with Gartner and the lease/build/buy analysis was briefed by CEO at the September 3rd Operations Cluster meeting. The final report has been submitted to the Board.

Enterprise IT Initiatives Dashboard by Department – October 2015

| Department | Managed Print Services (Target completion - Dec 2016) | Office 365 Implementation (Target completion – Oct 2015)* |
|---|---|--|
| Agricultural Commissioner / Weights and Measures | Completed From 67 to 40 printers* Est. savings – 48% @\$40K / yr.* PM: S. Hunter | Completed 322 users |
| Alternate Public Defender | Design review in progress From 134 to 128 printers Est. savings – 5% @ \$5K / yr. PM: J. Yerian | Completed |
| Animal Care & Control | Deployment in progress From 101 to 59 printers Est. savings – 54% @ \$63K / yr. PM: R. Ignacio | Completed 500 users |
| Assessor | On hold* From 561 to 269 printers Est. savings – 42% @ \$298K / yr. PM: J. Krantz | Completed 1,342 users |
| Auditor-Controller | Completed From 150 to 95 printers* 44% savings @ \$90K / yr. PM: J. Neill | Completed 620 users |
| Beaches & Harbors | Completed From 85 to 61 printers 26% savings @ \$77K / yr. PM: K. Fountain | Completed 200 users |
| Chief Executive Office | Completed From 212 to 120 printers* 44% savings @ \$125K / yr.* PM: D. Aardema | Completed 584 users |
| Chief Information Office | Completed From 8 to 4 printers* 69% savings @ \$19K / yr. PM: J. Arnstein | Completed 28 users |
| Child Support Services | Phase 1 deployment completed From 395 to 157 printers Est. savings – 17% @ \$48K / yr. Phase 2 deployment in progress From 186 to 96 printers Est. savings – 20% @ \$13K / yr PM: B. Bowden | Completed 1,564 users |

^{*} Denotes updates from prior reporting period

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|-----------------------------|---|---|
| Children & Family Services | Wateridge deployment completed From 39 to 27 printers Yaroslavsky Center deployment in progress* 59 printers Bid for remainder of dept. in progress* From 1,248 to 1,063 printers* Est. savings – 42% @ \$1.42M / yr.* PM: N. Ahmad | Pilot completed (15 users) |
| Community & Senior Services | Deployment in progress From 111 to 63 printers* Est. savings – 38% @ \$56K / yr. PM: M. Agostinelli | Completed 692 users |
| Consumer/Business Affairs | Completed From 39 to 25 printers* 38% savings @ \$19K / yr.* PM: K. Shelton | Completed |
| Medical Examiner - Coroner | Completed From 99 to 75 printers Est. savings – 44% @ \$33K / yr. PM: B. Cosgrove | Completed 400 users |
| County Counsel | Deployment in progress From 471 to 142 printers Est. savings - 42% @ \$131K / yr. PM: M. Der | Completed 608 users |
| District Attorney | Phase 1 deployment completed Phase 2 design approval in progress From 1,770 to 505 printers Est. savings – 49% @ \$665K / yr. PM: T. Pelkey | Completed 2,282 users |
| Fire | Phase 1 deployment in progress (27 printers) Phase 2 design review in progress From 1,610 to 638 printers* Est. savings – 23% @ \$249K / yr. PM: V. Mesrobian | Completed 4,185 users |

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|-----------------|---|---|
| | High Desert | |
| Health Services | deployment completed | Completed* |
| | From 523 to 108 printers* | High Dogget |
| | | High Desert |
| | Est. savings – 39% @ \$93K / yr. MLK | Completed |
| | deployment completed | 538 users |
| | From 759 to 281 printers | B |
| | Est. savings – 44% @ \$187K / yr.* | Rancho Los Amigos |
| | Harbor UCLA | Completed |
| | Phase 1 deployment completed | 1,995 users |
| | Phase 2 deployment completed | Oli - Mi |
| | Phase 3 deployment completed | Olive View |
| | Phase 4 deployment in progress | Completed |
| | From 1,191 to 582 printers | 4,781 users |
| | Est. savings - 35% @ \$248K / yr. | |
| | HSA | Harbor-UCLA* |
| | deployment in progress | Completed* |
| | From 677 to 279 printers | 6,779 users* |
| | Est. savings – 55% @ \$393K / yr. | |
| | Rancho Los Amigos | LAC+USC* |
| | Phase 1 deployment completed | Completed* |
| | From 126 to 36 printers* | 10,532 users* |
| | Est. savings – 50% @ \$54K / yr. | |
| | Phase 2 deployment in progress | |
| | From 854 to 297 printers | |
| | Est. savings – 40% @ \$154K / yr. Olive View | |
| | Phase 1A deployment completed* | |
| | Phase 1B deployment in progress* | |
| | From 663 to 205 printers* | |
| | Est. Phase 1 savings – 47% @ \$220K / yr. | |
| | Phase 2 design review on hold* | |
| | From 440 to 221 printers | |
| | Est. savings – 41% @ \$101K / yr. <u>LAC+USC</u> | |
| | Phase 1 deployment completed | |
| | From 378 to 368 printers | |
| | Clinics bid in progress* | |
| | From 793 to 596 printers* | |
| | Phase 3 future state design in | |
| | progress* | |
| | Est. 2,000 existing printers* | |
| | Dept. PM: K. Lynch | |

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|-----------------------------|---|--|
| Human Resources | Completed From 124 to 80 printers* Est. savings - 25% @ \$82K / yr. PM: S. Contreras | Completed 512 users |
| Internal Services | Completed From 645 to 136 printers* Est. savings – 55% @ \$421K / yr.* PM: G. Plummer | Completed 2,000 users |
| Mental Health | Completed From 1,631 to 744 printers* Est. savings - 62% @ \$1.22M / yr.* PM: K. Van Sant | Migration in progress |
| Military & Veterans Affairs | Completed From 24 to 21 printers* Est. savings – 22% @ \$7K / yr.* PM: K. Gutierrez | Completed 30 Users |
| Parks & Recreation | Deployment in progress From 265 to 81 printers Est. savings – 55% @ \$92K / yr. PM: M. Brown | Completed 936 users |
| Probation | Phase 1 deployment completed From 1,604 to 253 printers* Est. savings - 39% @ \$282K / yr. Phase 2 design review in progress From 1,983 to 599 printers Est. savings – 46% @ \$581K / yr. PM: B. Chacko | Completed 6,046 users |
| Public Defender | Design review resumed From 386 to 178 printers Est. savings – 58% @ \$420K / yr. PM: N. Kennamer | Completed 1,200 users |
| Public Health | Completed From 2,264 to 927 printers Est. savings - 54% @ \$1.17M / yr.* PM: E. Hidalgo | Completed 5,000 users |
| Public Library | Deployment in progress From 1,586 to 627 printers Est. savings – 28% @ \$197K / yr. PM: B. Le | Completed 655 users |

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|---------------------------|--|--|
| Public Social Services | Phase 1 deployment in progress From 748 to 460 printers* Est. savings – 2% @ \$31K / yr. Est. 5,961 total printers PM: P. Choday | Completed* |
| Public Works | Phase 1 deployment in progress From 940 to 363 printers* Est. savings – 31% @ \$291K / yr. Phase 2 design in progress* PM: D. Carney | Completed 4,034 users |
| Regional Planning | Completed From 106 to 54 printers* Est. savings - 52% @ \$98K / yr.* PM: J. Calas | Completed 220 users |
| Registrar-Recorder | Phase I deployment in progress From 865 to 645 printers Est. savings – 46% @ \$205K/yr. Phase 2 design in progress* PM: K. Ponte | Completed 774 users |
| Sheriff | HOJ deployment completed 151 printers* Patrol deployment in progress Patrol from 1,176 to 671 printers* Est. Patrol savings – 61% @ \$1M/yr. Custody design in progress Est. 6,120 total printers PM: Lt. T. Leon | Completed 18,083 users |
| Treasurer & Tax Collector | Completed From 321 to 131 printers* 28% savings @ \$74K / yr. PM: L. Adran | Completed 500 users |